For us, the most important event of 2014 was the formal creation of Fiat Chrysler Automobiles, an integrated global automotive group. And although this changed our destiny, what has not changed is our commitment to responsible and sustainable development.

JOHN ELKANN, CHAIRMAN

Our business plan affirms that we are united by common values, including a deep-seated aspiration to achieve a higher purpose than just profit or self-interest. Our commitment to make a positive difference in the world includes working with others in the communities where we operate in order to assist in social and economic development while preserving the local environment.

SERGIO MARCHIONNE, CHIEF EXECUTIVE OFFICER
A global automaker

FCA is a major international auto group with annual shipments of more than 4.6 million vehicles and revenues of €96.1 billion. The Group’s technological edge is a major component in its sustainability strategy. In 2014 alone, we invested around €3.7 billion on research and development aimed at implementing some of the most innovative and advanced processes and products in the world.
The Group’s operating activities - excluding Ferrari, Maserati and Components - are organized into four geographic regions: NAFTA (U.S., Canada and Mexico), LATAM (South and Central America, excluding Mexico), APAC (Asia and Pacific countries) and EMEA (Europe, Russia, Middle East and Africa).
SUSTAINABILITY
Our concept of the future

A broad commitment

FCA’s commitment to sustainability means putting the principles into practice every day. Over the years, this approach has led to the design and implementation of solutions that set new standards in ecological and safe mobility.

We are committed to safeguarding the environment, because it is our legacy to future generations. Success requires the contribution of all of us: 228,700 people around the world committed to the creation of lasting value.

Our system of corporate governance is continuously evolving to incorporate values, rules and procedures that reflect international best practices. We strive to ensure our production processes achieve increasingly higher standards in environmental performance and efficiency, supported by the implementation of World Class Manufacturing, a best-in-class system of manufacturing that encompasses all plant processes.

Our research activities are focused on the development of fuel efficient, low-emission products that contribute to the achievement of sustainable, efficient and accessible mobility.
minimize environmental impacts related to the use of our products

offer new services to improve the mobility experience

engage customers in eco-responsible behavior

focus on improving vehicle safety and quality

promote social and environmental responsibility among suppliers

foster a culture of health and safety

advocate social inclusion and development in local communities

assess environmental and social impacts throughout the entire product life-cycle

strenthen the relationship with customers at the global level

increase competitiveness by leveraging workforce diversity

reduce environmental impact of operations and transport

2020 long-term sustainability commitments
As a global Group, FCA recognizes the importance of sharing its commitment and expectations with all those involved in every step of our business around the world. These relationships include business partners who provide materials and components, those who sell and service our products, and the customers who ultimately use them.

FCA touches millions of lives on a daily basis, from our 228,700 employees, to the thousands of individuals who work for our dealers and suppliers, to the more than four million customers who, in 2014, bought our vehicles in 150 countries worldwide. We create value through the improved livelihoods of our customers and employees, vitality among our communities, and financial return to our investors.

Addressing these issues across the entire value chain is the best way to achieve sustainable growth.
228,700 Employees worldwide
3,127 Suppliers
~ 8,580 Distribution relationships
4.6 mn Customers
27 Customer Contact Centers
150 Countries benefiting for presence
Making the world’s roads greener

FCA has an established track record of improving the environmental performance of products and delivering increasingly sustainable mobility through the use of alternative fuels. The objective is to offer technologies that utilize fuels already available in our target markets – from natural gas to biofuels – while bringing immediate benefits in terms of lower emissions. At FCA, we believe natural gas is currently the best alternative to conventional fuels in reducing pollution and carbon emissions in urban areas (23% improvement over gasoline).

FCA currently offers a total of 12 bifuel natural gas/gasoline car and commercial vehicle models in Europe and, in 2014, we sold more than 56,000 of these vehicles. That represented a 55% share of the natural gas vehicle market, bringing us to more than 650,000 units sold since 1997. Natural gas technology also opens the way for potential widespread use of biomethane, a renewable fuel. In fact, existing natural gas vehicles can also run on biomethane and, on a well-to-wheel basis, the total carbon emissions produced are as low as an electric vehicle powered by renewable electricity.
Our commitment to responsible vehicle development is founded on a balanced approach which focus on solutions that are economically viable, competitive in the marketplace, and beneficial to society. The Group approach includes a focus on efficient powertrains, improved aerodynamics, weight reduction, increased use of renewable materials, use of alternative fuels.

FCA works to identify and create new mobility solutions and services for providing new modes of vehicle use that are ever more flexible and customized according to future mobility scenarios.

Because the environmental impact of vehicles depends largely on driving behavior, the Group also actively promotes eco-friendly driving.

We takes into consideration the achievement of these objectives:

- Provision of economically viable and affordable new sustainable mobility concepts
- Continued efficiency improvements for conventional engines and transmissions
- Increased use of alternative fuels
- Development of emission reducing technologies
- Reduction in vehicle energy demand
- Development of alternative propulsion systems
- Promotion of responsible driving behavior

Ecology in action
Making our operations greener

As a result of our continued focus on environmental performance, 100% of Group plants are already certified to ISO 14001, the international standard for environmental management.

Our plants applies the principles of World Class Manufacturing (WCM), first adopted by the Group in 2006 and currently apply at around 97% of FCA plants. The primary objectives of WCM are to eliminate waste, increase productivity and improve working conditions through a process of continuous improvement in which everyone in the organization plays an active role.

4 plants achieved WCM gold level:
- Bielsko Biala (Poland)
- Bursa (Turkey)
- Pomigliano (Italy)
- Tychy (Poland)
Lower emissions

-20.5% vs 2010 in CO₂ emitted per vehicle produced worldwide

Less water

99.3% of water recycled

3.3 bn m³ of water saved at plants worldwide in 2014, equal to the flow over Niagara Falls for 3 weeks

Less waste

-65,000 tons of waste at plants worldwide in 2014, equal to the weight of 400 whales
Sustainability indices and ratings

**Dow Jones Sustainability Indices:** one of the most prestigious families of equity indices, that only admit those companies judged best-in-class in the sustainable management of their businesses, from an economic as well as social and environmental perspective.

**Carbon Disclosure Project:** independent non-profit organization that operates on behalf of 767 institutional investors managing assets amounting to $92 trillion and which holds the largest worldwide database on the actions taken by companies to mitigate climate change.

**Vigeo:** one of the leading European sustainability rating agencies that assesses the degree to which public and private companies take into account the environmental, social and governance aspects of their businesses.

**ECPI:** rating company that manages different types of indices devoted to Socially Responsible Investors who integrate non-financial information into their investment decisions.

**FTSE ECPI Italia SRI:** an index series for the Italian market aimed at describing the performance of companies that follow the highest environmental, social and governance standards.

- FCA confirmed in the **Dow Jones Sustainability World Index**
- FCA confirmed leader in the **CDP Italy 100 Climate Disclosure Leadership Index (CDLI)** and **Climate Performance Leadership Index (CPLI) for 2014**
- FCA confirmed as a member of the **Euronext Vigeo Eurozone 120** and **Euronext Vigeo Europe 120**
Even as the global marketplace becomes increasingly more competitive, FCA has remained committed to responsible leadership and sustainable practices in all areas. That commitment has led to the Group’s inclusion in a number of major indices.
FCA reconfirmed as member of prestigious Dow Jones Sustainability Index (DJSI) World

Jeep Grand Cherokee EcoDiesel named 2015 Green SUV of the Year

EURO NCAP 5 stars received by Jeep Renegade

Ram 1500 EcoDiesel awarded 2015 Green Truck of the Year™

Fiat 500e named Top Electric Vehicle by U.S. Northwest Automotive Press Association
Since 2013 more than 325,000 subscribers and 3.9 million rentals in Italy for ENJOY, the car-sharing launched by ENI in partnership with FCA.

ISO 50001 certified plants accounted for 94% of total energy consumption.

FCA won the Best Employers for Healthy Lifestyles Gold Award in the USA.

Verrone plant won the Automotive Lean Production Award 2015.

FCA’s Árvore da Vida program in Brazil wins the 8th AEA environment award in the Social Responsibility category.

100% of Group industrial revenues by ISO 14001 certified plants.

Top Safety Pick+ for Chrysler 200.

New Fiat Uno, Palio and new Fiorino received the Conpet Seal for energy efficiency in Brazil.

FCA Global Sustainable Mobility Partner for EXPO 2015.

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A CONTINUING DIALOGUE